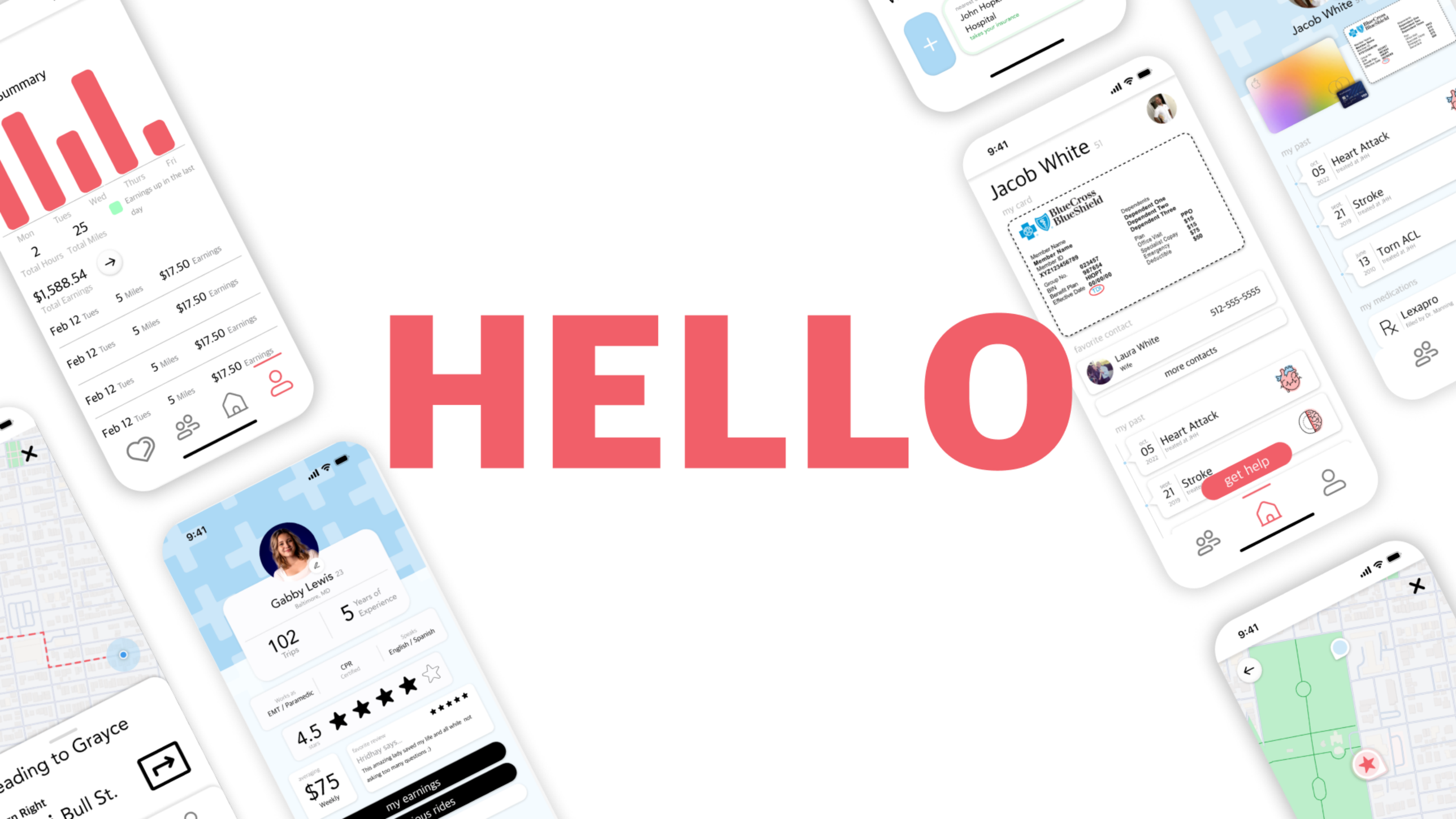

HELLO
Summary
Mon
Tues
Wed
Thurs
Fri
Earnings up in the last day
2
Total Hours
25
Total Miles
$1,588.54
Total Earnings
Feb 12 Tues
5 Miles
$17.50 Earnings
9:41
Gabby Lewis 23
Baltimore, MD
5 Years of Experience
102
Trips
CPR Certified
Speaks English / Spanish
Works as EMT / Paramedic
4.5
stars
favorite review
Hridhay says...
This amazing lady saved my life and all while not asking too many questions :)
averaging
$75
Weekly
my earnings
Jacob White 51
my card
BlueCross BlueShield
Member Name
Member ID
XYZ123456789
Group No.
BIN
Benefit Plan
Effective Date
Dependents
Dependent One
Dependent Two
Dependent Three
PPO
$15
$15
$75
$50
Plan
Office Visit
Specialist Copay
Emergency
Deductible
favorite contact
512-555-5555
Laura White
wife
more contacts
my past
Heart Attack
Stroke
get help
Jacob White
my past
Heart Attack
Stroke
Torn ACL
my medications
Lexapro
John Hopkins Hospital
takes your insurance
ading to Grayce
Bull St.
9:41

Hello from the team



Interaction/Research Designer



Project Manager



UX Designer/Product Manager



UX Resarcher/Product Designer

The average ambulance ride ranges from **$940 to $1,277**, and you could still be paying a bill **even if you don’t get transported**

in 2022

2.5 million people refused transport & evaluation



1.2 million people required no treatment or transport

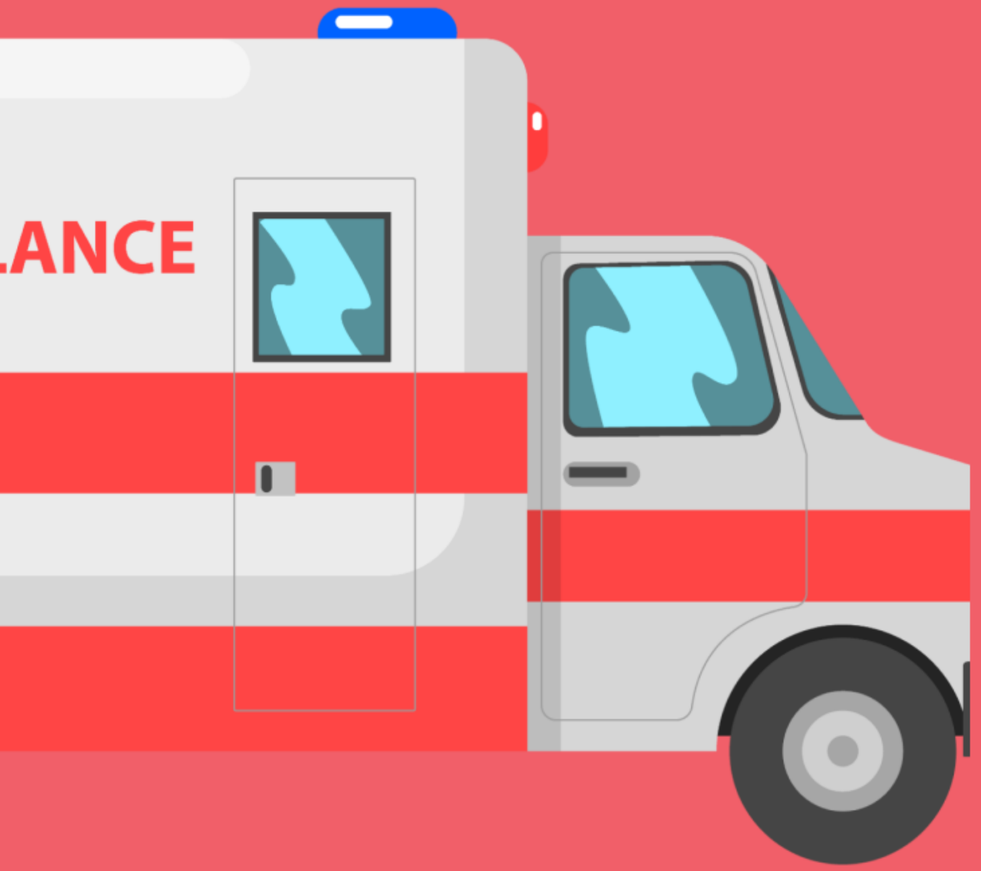




1 in 4 Americans refuse care because of the cost

Almost **1 in 4** Americans refuse medical care because they can't afford it,

the last thing they want to pay for is an unnecessary ambulance bill



we provide

Immediate transportation and convenient access to ER/Urgent care facilities without the worry of high costs or unsupported insurance





People in non-emergency medical situations

Off duty medical workers

Low-income families

We are targeting

People in non-emergency medical situations







meet Sophia

Living in Brooklyn, Sophia doesn't have a car. She fell in her apartment and thinks she broke her ankle. Her friends are busy or too far away to come immediately and she doesn't know who else to call to take her to the ER.

Immediate transportation to facility

Finding most accessible medical facility

Drivers trained in BLS

Medical Aid prior to reaching facility

frustrations

. Finding the best medical facility to go to

. quickly accessing transport to medical facility

goals

. know the closest and most accessible medical facility near her

. Have updates on when the driver is arriving and how long it will be before she arrives at the facility



meet Jamie

As an RN at the Brooklyn Medical Center in New York, Jamie works with patients to provide advice and support. She loves her job, but worries about her bills and is looking for a means to supplement her income

Passenger Condition

Directions to passenger and ER/ Urgent care

Access to local passengers

frustrations

. Has concerns about the sanitation of her vehicle

. Has concerns about her liability with the passenger

goals

. Complete drives locally to ER/ Urgent care facilities in her community

. Be well informed about passenger condition

. Have access to passenger/ facility directions

A solution for people in non-emergency medical distress needing **affordable transportation** to medical treatment

How?

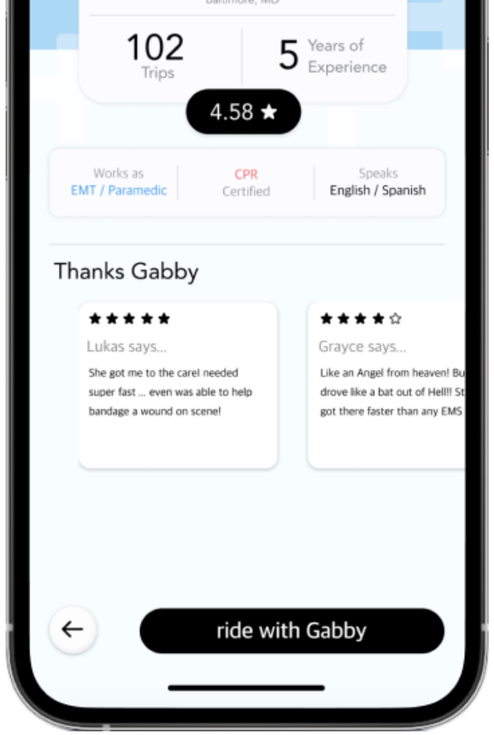
By taking the idea and low cost of ride-share services and the amount of off duty medical workers who seek out other paying jobs...

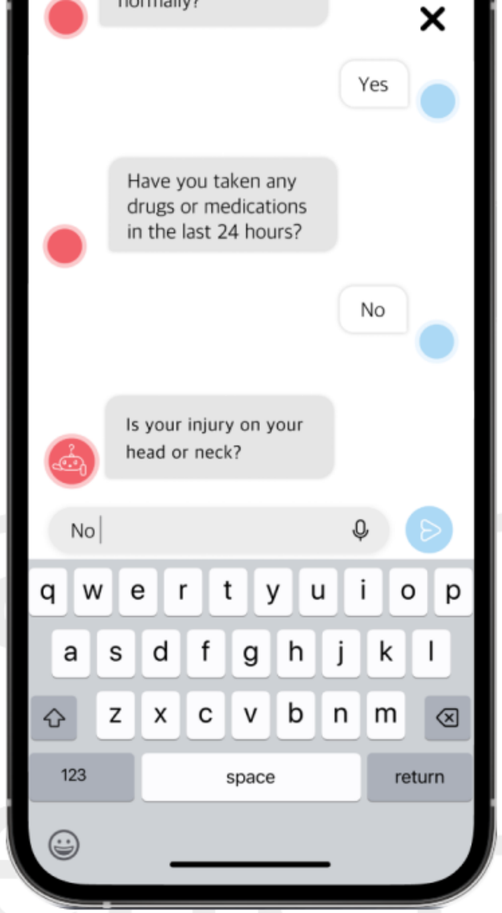
We can create a new way to get people the care they need

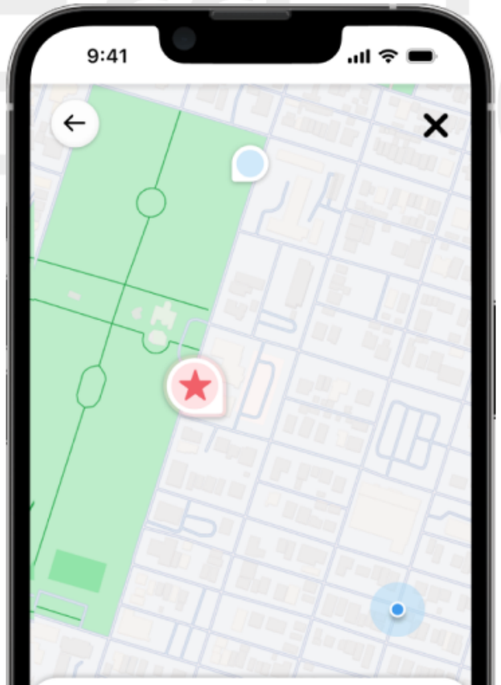
swift

feel safe, feel secure,
feel swift











ng Fast Calmin
Efficient Helpful Efficien

working with people.

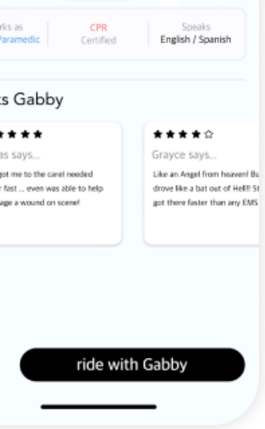
18 people, 7 days, 32 insights

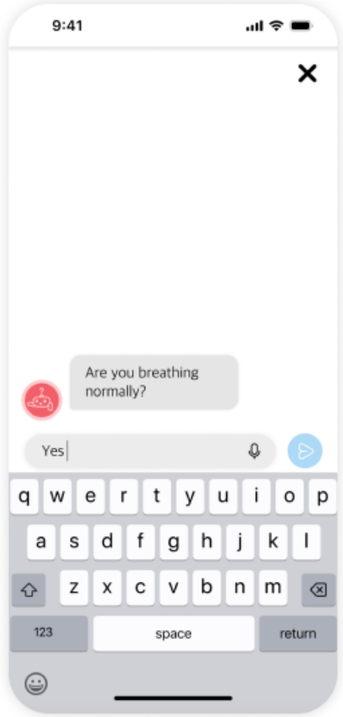
main lessons...

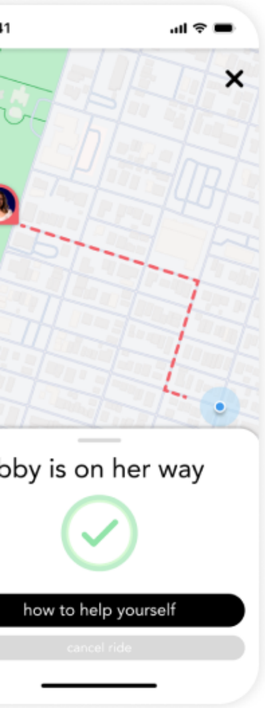
- basic functions such as the payment screen were the most hard for the user
- the chat bot is an ongoing function that will continuously change with user feedback and industry standards
- overall the rider flow was fast and efficient to get through, validating our ideas to move forward



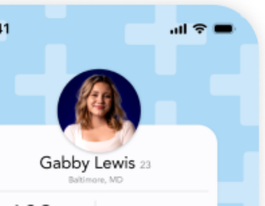








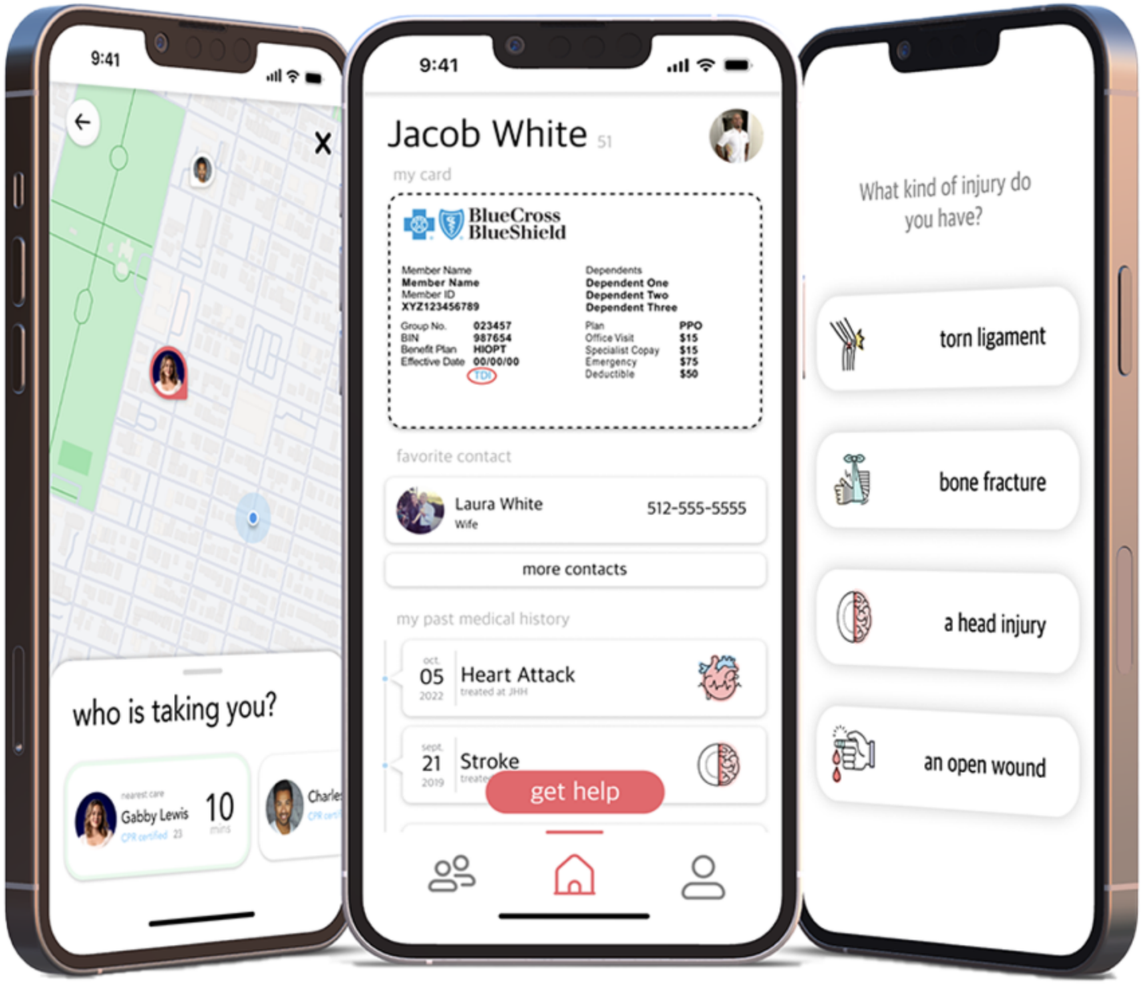




main feature changes...

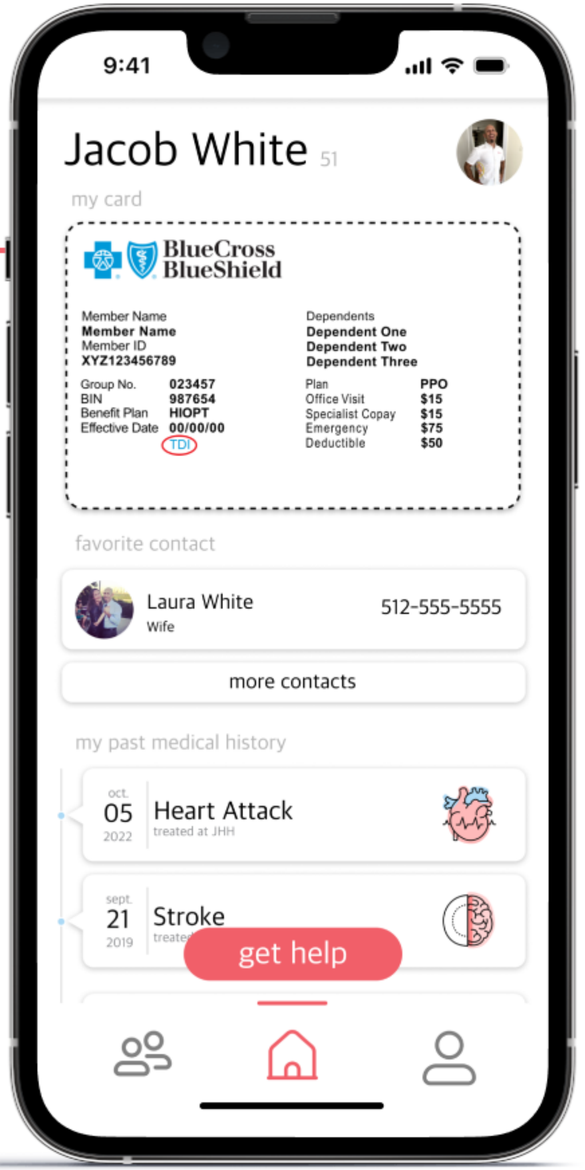
- after adding a clear obvious button the payment method was a no brainer
- the chat bot though on going, we have made more intuitive and with the microphone feature can be hands free
- our app will be ever changing with the industry but version 1 has gotten great feedback

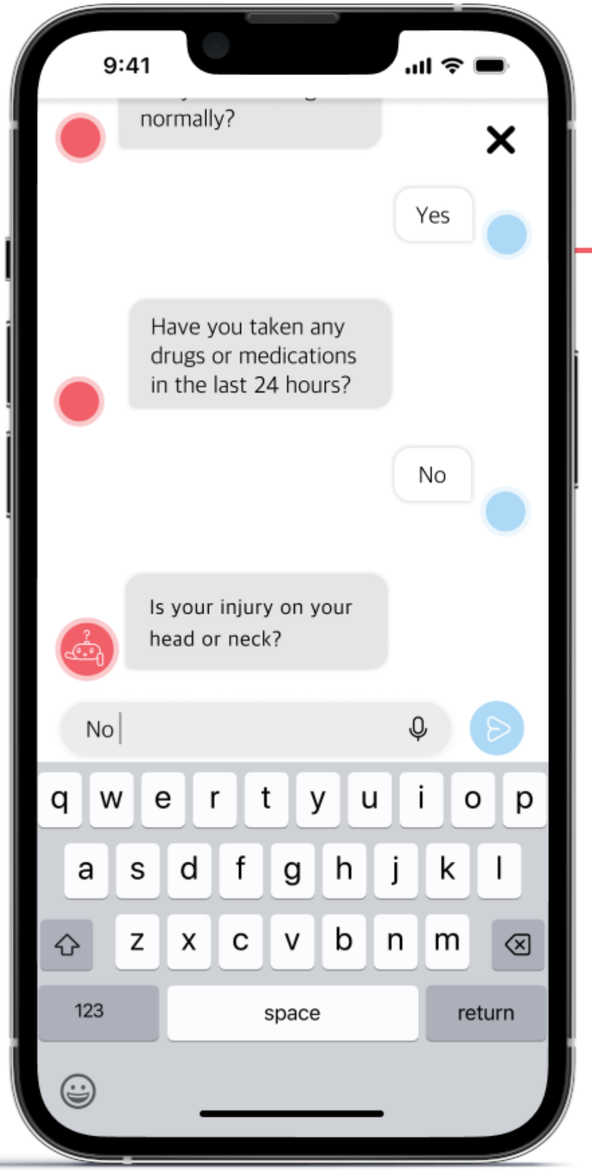
whether you ride



01 Easy Access

Easy access to your info to show doctors and care takers upon arrival as well as the get help button



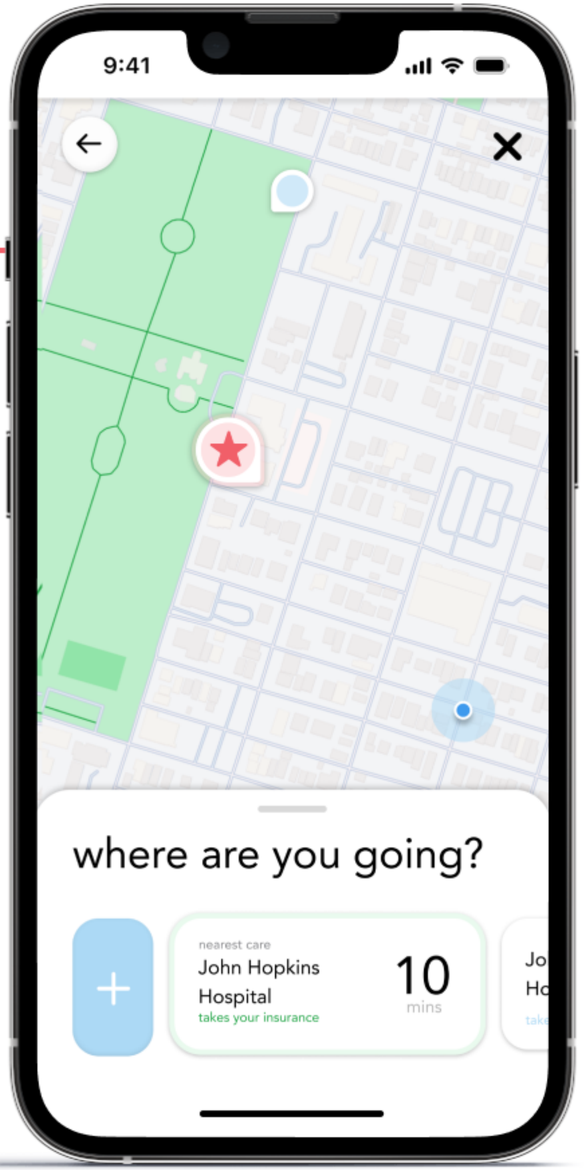


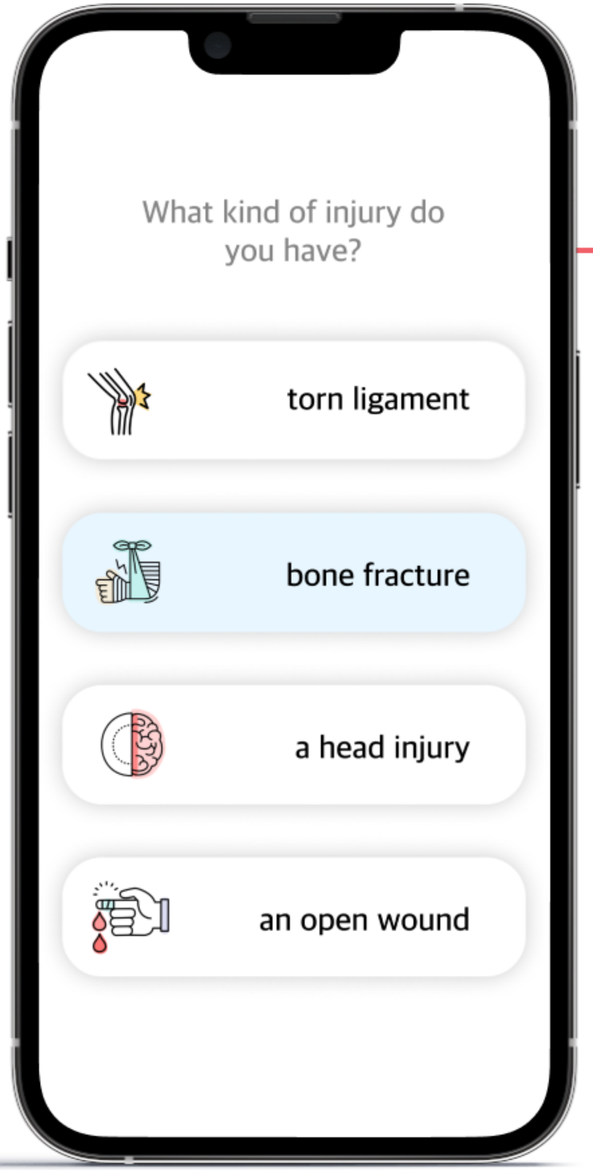
02 Chat Feature

The chat bot feature helps you through the process and with standardized questions is able to accurately assess your situation.

03 Suggested Locations

Suggested locations for the care nearest to you and what insurance they take. So you know you're covered



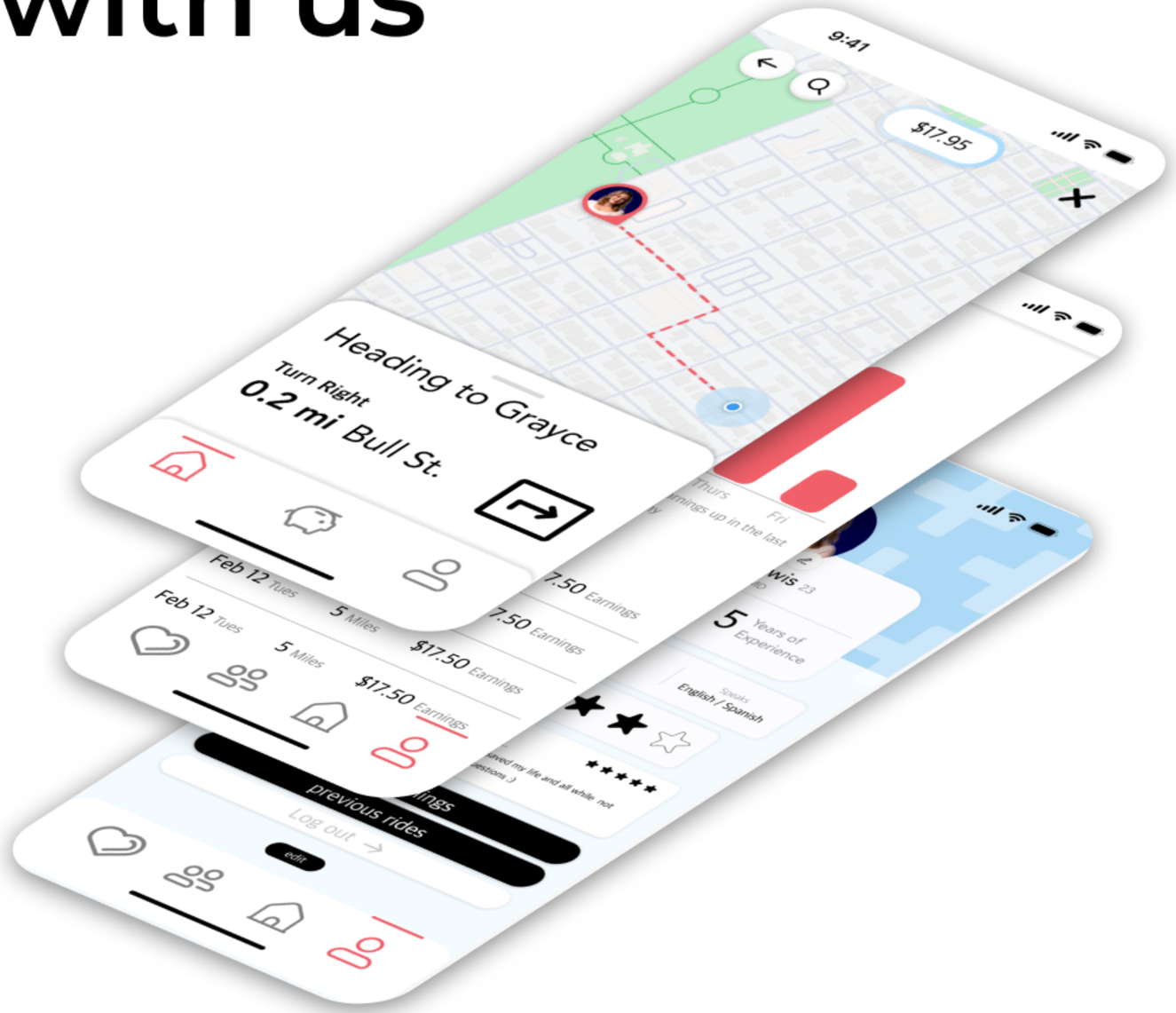


04 Help Yourself

Be prepared and help yourself on scene or on the way to care

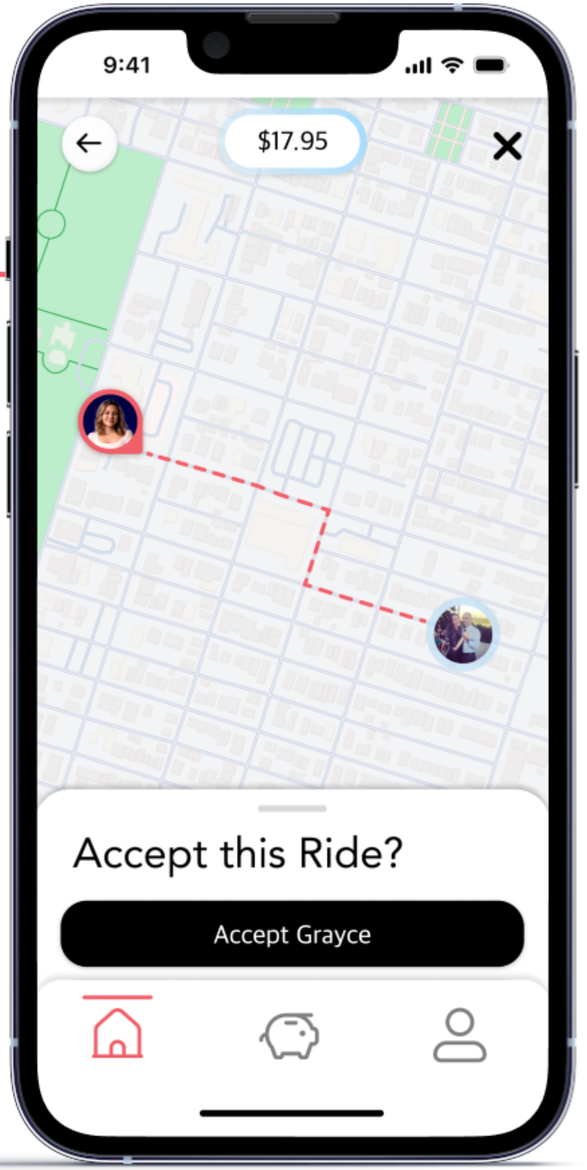
Every ride also has a standard emergency kit

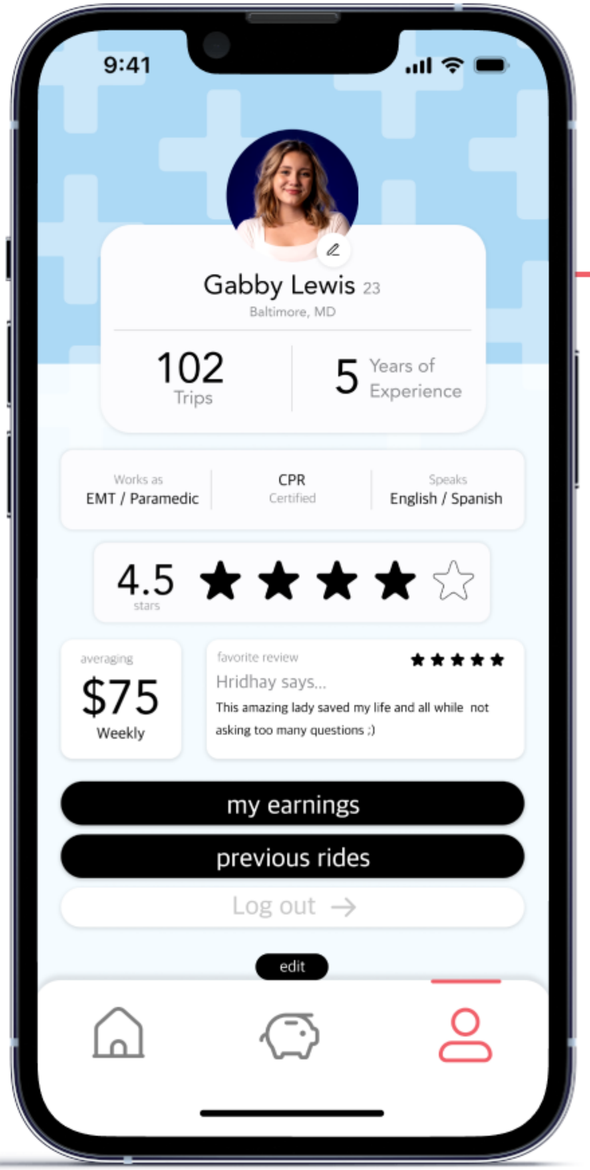
or drive with us



01 Getting a ride

Get online and see who needs help, see riders profiles and injuries to decide if you're up to the hero task



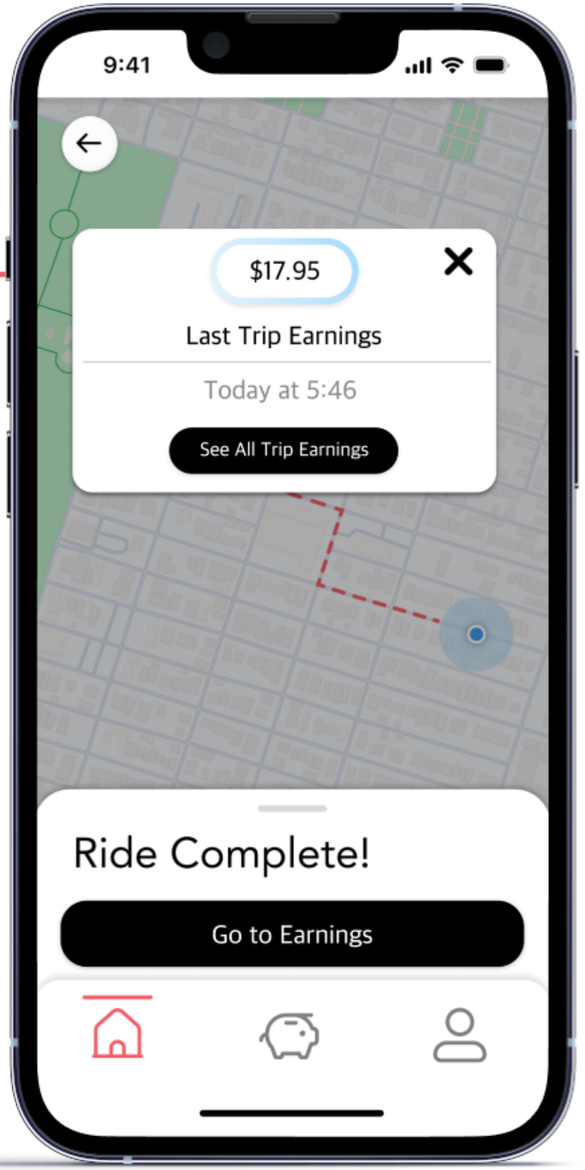


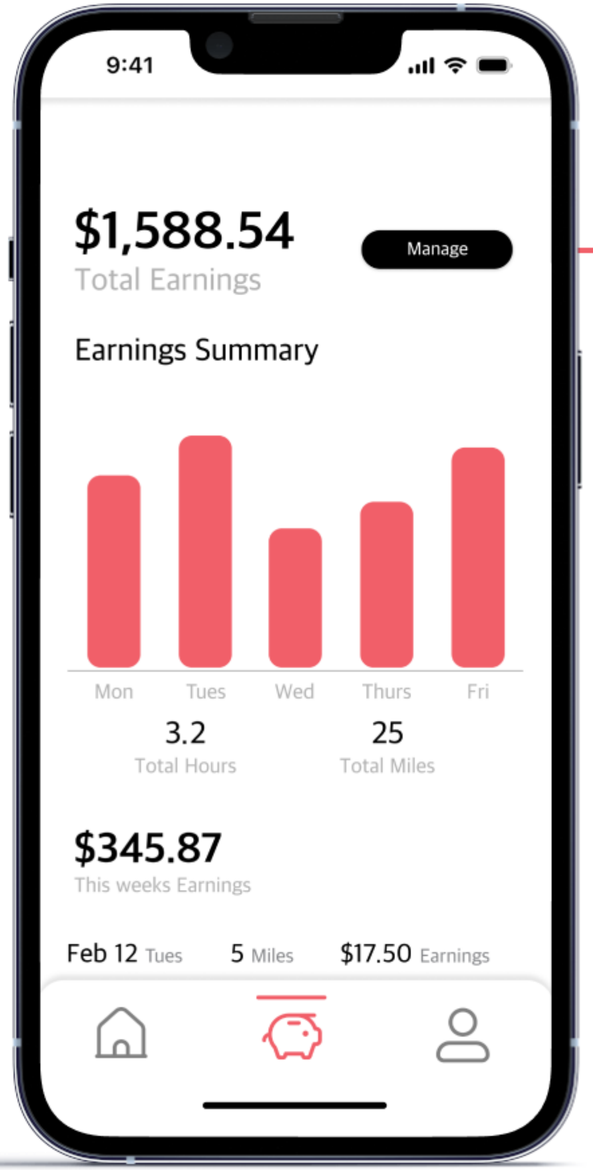
01 Driver Profile

See your profiles and edit your experience

04 Analytics

See your weekly earning average, your rating, and appreciation from your riders.



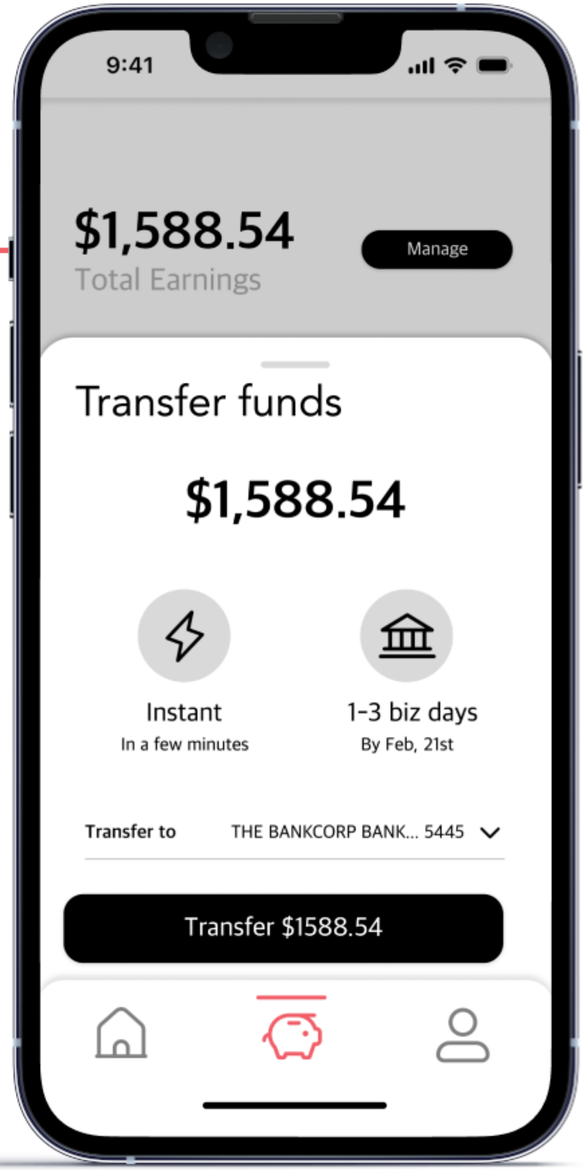


02 Analytics

See your weekly earning average, and transfer your earnings directly into your bank account.

04 Analytics

Transfers are initiated either immediately for a small fee, or within 1-3 business days.



Meet Sarah.

First

First app, idea, team, tackling the surprise costs of ambulance rides and the American healthcare system

Legality

We have some built in features that protect us and our drivers

- our chat bot asks the important questions. The questions are standard for the industry and take a lot of the legal load.
- every car will have a 360 camera with sound to protect our drivers from anything that may happen during or after the ride.
- the standard questions won't allow anyone with too severe of an injury to get a ride.
- the driver is able to call 911 if they feel the rider is too severely injured and needs more professional assistance.



Set price

So you don’t have to think about the money, any suggested care is at a set price for the trip.



By Mile

If you have a different care center in mind, you pay by the mile.

Find us on

swift.com







02 Help Yourself

Read More Reviews From Satisfied Riders

Reviews

Live life without surprise bills

Almost 1 in 4 Americans refuse medical care because they can't afford it.

01 Easy Access

02 Help Yourself

Whether you ride or drive with us

Feel safe, secure, and swift.

01 360 camera

02 Features

03 Getting rides

A solution for people in non-emergency medical distress needing affordable transportation to medical treatment

Feel Safe, Feel Secure

Download swift today, we could save you.

Get Swift

Read More Reviews From Satisfied Riders

Reviews

Thank You.

from swift